## International Research Journal of Business and Social Science

Volume: 11 Issue: 2 April-June, 2025 ISSN:2411-3646







http://irjbss.net/

DOI: https://doi.org/10.5281/zenodo.15174808

Research Article





## Artificial Intelligence: A New Frontier in Academic Research and Innovation

## <sup>1</sup>Dr Samridhi; <sup>2</sup>Pooja Sharma; <sup>2</sup>Aditi Sharma

<sup>1</sup>Assistant Professor, Department of Management, Indira Gandhi University, Haryana, India <sup>2</sup>Research Scholar, Department of Management, Indira Gandhi University, Haryana, India

#### **ABSTRACT**

In an age of rapid technological advances across various spheres of life, Artificial Intelligence (AI) is playing a prominent role. It contributes to all sectors, including professions and academics, making it essential to be familiar with the latest tools and technologies to enhance academic research. This study provides a descriptive overview of the technical AI tools required by the academic community, highlighting their uses and applications across different fields. While implementing AI can lead to significant advancements, it raises concerns regarding transparency, privacy, and accountability. Therefore, it is crucial to emphasise the importance of education and training in AI so that researchers can leverage the available tools effectively while minimising potential risks that may lead to errors in research. Proper guidance and training can yield positive outcomes and benefit society.

#### **ARTICLE HISTORY**

Received 15 February 2025 Revised 20 March 2025 Accepted 27 March 2025

#### **KEYWORDS**

AI, Academic, Research, Technology, and Tools

CONTACT Pooja Sharma, Email: poojamohit0615@gmail.com



Volume: 11, Issue: 2, 2025

### INTRODUCTION

Artificial intelligence is rapidly increasing in fields of knowledge, various including healthcare, automotive, academia, research, and marketing. In a rapidly developing field of academic research, AI has vast potential with applications across many disciplines. While using AI tools may be straightforward, ethical considerations must be carefully addressed (Kočková et al., 2024). AI's ability to analyze large volumes of data quickly and accurately offers the potential for faster and more effective discoveries in research. It can process immense amounts of data quickly, allowing for quicker and more efficient advancements in research processes. Although the benefits of incorporating AI seem predominantly positive, concerns regarding transparency, personal privacy, and accountability persist. Therefore, education and training in AI are crucial for researchers to fully utilise available tools while mitigating risks that could lead to mistakes during research. Such guidance and training can enhance researchers' capabilities and benefit society.

AI-powered writing tools are emerging to support students' academic writing and enhance their skills. These intelligent algorithms can interact with users through natural language conversations, generating new content and filtering responses to meet user needs while simulating human intelligence (Kim et al., 2024). Intelligent learning technologies like chatbots and virtual tutors provide round-the-clock support, fostering self-directed learning and

reducing dependence on traditional classroom settings (Talan & Kalinkara, 2023).

Computer scientists have led mainly research in AI for Education (AIED). According to studies by Chen et al. (2020), Williamson & Eynon (2020), and Zawacki-Richter et al. (2019), the landscape has evolved significantly in the past decade, attracting interest from businesses as well. The AIED market is expected to grow rapidly, with over thirty AIED companies globally already receiving millions of dollars in funding. It is projected that this market could surpass a value of US\$ 20 billion within five years (GMI, 2022). As educators hear about AI's transformative potential, they may wonder whether the future holds yet another attempt to enforce change in the classroom. The current study is descriptive and will be presented in the following sections: literature review, research gap, data collection, and discussion. In an age of rapid technological advances across various spheres of life, Artificial Intelligence (AI) is playing a prominent role. It contributes to all sectors, including professions and academics, making it essential to be familiar with the latest tools and technologies to enhance academic research. This study provides a descriptive overview of the technical AI tools required by the academic community, highlighting their uses and applications across different fields. While implementing AI can lead to significant advancements, it raises concerns regarding transparency, privacy, and accountability. Therefore, it is crucial to emphasise the

**Copyright:** © 2025 by the authors. Licensee KMF Publishers (www.kmf-publishers.com). This article is an open access article distributed under the terms and conditions of the Creative Commons Attribution (CC BY) license (https:// creativecommons.org/licenses/by/4.0/).



Volume: 11, Issue: 2, 2025

importance of education and training in AI so that researchers can leverage the available tools effectively while minimizing potential risks that may lead to errors in research. Proper guidance and training can yield positive outcomes and benefit society.

## LITERATURE REVIEW

#### AI in Education: An Overview

Artificial intelligence (AI) is revolutionizing academic research by enhancing research processes' quality, accuracy, and efficiency. AI tools offer advantages over traditional methods and are increasingly integrated into research at all stages, from data analysis to hypothesis formulation. These resources assist researchers in managing complex datasets, automating repetitive tasks, and identifying patterns (Zahra & Rautela, 2024).

One of AI's most critical educational benefits is its ability to customize the learning experience. AI-powered solutions can create tailored study schedules. offer feedback. and provide educational resources based on the individual needs of each student. Tools such as intelligent chatbots and virtual tutors offer 24/7 assistance, promoting self-directed learning and reducing reliance on traditional classroom environments (Talan & Kalinkara, 2023). AI systems can assess students' unique preferences, strengths, and weaknesses to deliver personalized instructional materials that optimize learning outcomes. For instance, adaptive learning platforms like Dream Box and Knewton use AI algorithms to adjust the pace and difficulty of lessons in real time, fostering a more individualized educational approach (Omodan & Marongwe, 2024).

AI also transforms educational administrative tasks, allowing teachers to focus more on teaching. Automation of scheduling, grade management, and attendance tracking streamlines these processes. Additionally, AI chatbots can respond to frequently asked questions, improving communication between students and educational institutions (Dwivedi et al., 2019). AI-powered solutions also break down barriers for students in underprivileged areas and those with disabilities. Tools like real-time translation apps and speech-to-text technologies help students who struggle with language or hearing (Popenici, 2022). AI-driven virtual classes, such as those provided by Coursera and edX, enhance global access to high-quality education, especially in regions with inadequate educational infrastructure (Arrieta et al., 2019).

Despite these benefits, implementing AI in education faces multiple challenges, particularly the digital divide. As Michel-Villarreal et al. (2023) noted, access to AI technologies often requires a significant technological infrastructure lacking in many impoverished areas. Scholars emphasize the need for equitable resource distribution to ensure that AI serves all students, regardless of socioeconomic background (Zawacki-Richter et al., 2019). Data privacy also presents ethical concerns in the use of AI in education. While AI systems necessitate



Volume: 11, Issue: 2, 2025

collecting and analyzing student data, there is a risk of misuse (Saeed et al., 2024). Therefore, educators and policymakers must prioritize the development of robust data protection frameworks (Martin & Zimmermann, 2024).

## RESEARCH GAP

Although research on the role of artificial intelligence (AI) in education is growing, several key gaps still need to be addressed. Existing studies primarily focus on the immediate benefits of AI, such as improving learning outcomes and enhancing administrative efficiency (Luckin et al., 2022). However, the long-term effects of AI on children's cognitive development, creativity, and critical thinking skills remain largely unexplored. Furthermore, while data privacy and ethical issues are widely acknowledged, practical frameworks to tackle these challenges are scarce (Wren, 2024). This study aims to provide a comprehensive analysis of the role of artificial intelligence in the education sector.

## RESEARCH METHODOLOGY

#### Research Design

A descriptive study design is employed to examine the current literature and trends in the use of AI in education. This methodology allows for a thorough investigation of AI's impact on accessibility, administrative efficiency, personalised learning, ethical dilemmas, and the digital divide.

#### Data Collection

This descriptive study uses peer-reviewed books, white papers, studies, and journal articles from academic journals and reputable organizations such as Pearson and UNESCO. Relevant literature is primarily gathered from Scopus, Web of Science, and Google Scholar databases.

## RESULT AND DISCUSSIONS

## Benefits of AI in Education

AI significantly enhances teaching, learning, and administrative processes, transforming the educational landscape. Research indicates that AI improves immediate educational outcomes by increasing administrative efficiency and personalizing the learning experience (Luckin et al., 2022).

Enhanced Learning Outcomes: Students who use AI-based tools show notable improvements in test scores, retention rates, and engagement levels.

Administrative Efficiency: Educational institutions experience reduced administrative workloads and greater accuracy in tasks such as scheduling, grading, and monitoring student progress.

Personalized Learning: AI analyses each student's learning preferences, strengths, and weaknesses to customize learning materials that meet their needs. Adaptive learning platforms adjust the speed and level of instruction to ensure a unique experience for every student. For



#### International Research Journal of Business and Social Science

Volume: 11, Issue: 2, 2025

example, Coursera and Khan Academy use AI to provide real-time feedback and course recommendations.

Better Teaching Resources: AI generates dynamic and engaging content, including gamified experiences, virtual reality learning modules, and simulations. Intelligent tutoring systems (ITS) simulate one-on-one teacher assistance. For instance, Carnegie Learning employs AI to offer real-time problem-solving support and tailored instruction.

Effective Management Procedures: AI saves teachers time by automating repetitive tasks like scheduling, attendance, and grading. AI chatbots assist both parents and students with administrative inquiries. Tools such as Gradescope streamline grading procedures, reducing teachers' workloads.

Accessibility and Inclusivity: AI-powered solutions offer real-time translation, text-to-speech, and speech-to-text capabilities, making education accessible for children with disabilities. Online platforms also provide educational opportunities for students in underserved or rural areas. For example, Microsoft's Immersive Reader supports students with dyslexia and reading challenges.

Improved Student Involvement: AI-enhanced gamified learning increases engagement and adds enjoyment to the educational process. Virtual and augmented reality tools immerse students in

realistic simulations, enhancing understanding and memory.

Data-driven Insights: AI analyzes learning data to provide teachers with valuable insights that help identify students needing additional support. Analytics enable institutions to refine their teaching methods and curricula. Like Blackboard, learning management systems (LMS) utilise AI to monitor and evaluate student performance.

### LIMITATIONS OF THE STUDY

While AI's benefits are clear, the study highlights a knowledge gap concerning its long-term effects on critical thinking, creativity, and cognitive development.

Cognitive Development: Prolonged use of AI systems prioritises efficiency and task completion over cultivating problem-solving skills and critical thinking.

Creativity and Critical Thinking: Extensive use of AI tools may lead to fewer opportunities for independent decision-making and creative ideation. Over-reliance on AI risks inhibiting creative exploration and innovative thought.

Job Loss for Teachers: AI has the potential to replace labour-intensive tasks such as tutoring and grading. As AI technology advances, educators may face pressure to acquire new skills or risk job loss.



#### International Research Journal of Business and Social Science

Volume: 11, Issue: 2, 2025

Reduced Human Interaction: Learning more acquiring encompasses than iust knowledge; also involves building it relationships. An excessive reliance on AI may deprive students of crucial social interactions, emotional support, and guidance.

Bias in AI: AI systems may reflect biases in their training data, leading to unjust outcomes for particular student groups. This can disadvantage specific learning styles or backgrounds, resulting in inequitable education experiences.

Privacy and Security Concerns: AI gathers extensive student data, raising potential data theft or misuse risks. If students' personal information is compromised, serious privacy violations could occur.

Increasing Inequality: Not all students can access the technology necessary for AI applications. This lack of access could exacerbate the divide between affluent and disadvantaged students, particularly those from rural areas.

Feeling Like a Data Point: Treating students primarily as data may obscure their social, emotional, and psychological needs. This can make students feel more like faceless numbers than unique individuals with distinct needs.

Over-reliance on Technology: As students grow accustomed to AI handling various tasks, they may struggle to think critically or solve problems independently.

# CONCLUSION AND IMPLICATION

In recent years, the ethics of artificial intelligence (AI) has gained the attention of various researchers and academics. While AI has the potential to significantly impact academic research in our technological era, its practical and responsible integration requires a careful strategy that addresses both the advantages and challenges of ethical AI use.

AI offers numerous benefits to academics. For example, a personalized approach can help students learn independently, accommodating different techniques and terminologies. Tools like intelligent tutoring systems also provide real-time answers to questions, feedback, and more. AI also helps break down learning barriers for individuals with physical disabilities, utilizing technologies like text-to-speech and captioning.

While the advantages of incorporating AI are substantial, there are concerns regarding transparency, personal privacy, and accountability. Therefore, it is essential to prioritise education and training in AI so that researchers can fully utilize available tools while minimizing risks that may lead to errors in research. Providing guidance and training encompassing these aspects is crucial and can benefit society.



#### REFERENCES

- Arrieta, A. B., Díaz-Rodríguez, N., Del Ser, J., Bennetot, A., Tabik, S., Barbado, A., Garcia, S., Gil-Lopez, S., Molina, D., Benjamins, R., Chatila, R., & Herrera, F. Explainable (2019).Artificial Intelligence (XAI): Concepts, taxonomies, opportunities and challenges toward responsible AI. Information 58. 82–115. Fusion, https://doi.org/10.1016/j.inffus.2019.12. 012
- Chen, X., Xie, H., Zou, D., & Hwang, G. J. (2020). Application and theory gaps during the rise of artificial intelligence in education. Computers and Education: Artificial Intelligence, 1, 100002.
- Dwivedi, Y. K., Hughes, L., Ismagilova, E., Aarts, G., Coombs, C., Crick, T., Duan, Y., Dwivedi, R., Edwards, J., Eirug, A., Galanos, V., Ilavarasan, P. V., Janssen, M., Jones, P., Kar, A. K., Kizgin, H., Kronemann, B., Lal, B., Lucini, B., Williams, M. D. (2019). Artificial Intelligence (AI): Multidisciplinary perspectives on emerging challenges, opportunities, and agenda for research, practice and policy. International Journal of Information Management, 57, 101994. https://doi.org/10.1016/j.ijinfomgt.2019.08.002
- GMI. (2022). AI in Education market size & share, growth forecast 2022–2030. Global Market Insights Inc. https://www.gminsights.com/industry-

- analysis/artificial- intelligence-ai-in-education-market.
- Kim, J., Yu, S., & Detrick, R. (2024, June).

  Exploring students' perspectives on
  Generative AI-assisted academic writing.

  Education and Information
  Technologies.

  <a href="https://doi.org/10.1007/s10639-024-">https://doi.org/10.1007/s10639-024-</a>

https://doi.org/10.1007/s10639-024-12878-7

- Kočková, P., Kiliánová, K., Slepánková, M., & Kostolányová, K. (2024). A NEW ERA OF ACADEMIC RESEARCH POWERED BY AI. EDULEARN Proceedings, 1, 10774. https://doi.org/10.21125/edulearn.2024. 1724
- Luckin, R., Cukurova, M., Kent, C., & Du Boulay, B. (2022). Empowering educators to be AI-ready. Computers and Education Artificial Intelligence, 3, 100076.

https://doi.org/10.1016/j.caeai.2022.100 076

Martin, K. D., & Zimmermann, J. (2024). Artificial intelligence and its implications for data privacy. Current Opinion in Psychology, 58, 101829. https://doi.org/10.1016/j.copsyc.2024.10 1829Michel-Villarreal, Vilalta-R., Perdomo, E., Salinas-Navarro, D. E., Thierry-Aguilera, R., & Gerardou, F. S. (2023). Challenges and opportunities of Generative AI for higher Education as ChatGPT. Education explained by Sciences. 13(9), 856.



https://doi.org/10.3390/educsci1309085

- Omodan, B. I., & Marongwe, N. (2024). The role of artificial intelligence in decolonising academic writing for inclusive knowledge production. Interdisciplinary Journal of Education Research, 6(s1), 1–14. <a href="https://doi.org/10.38140/ijer-2024.vol6.s1.06">https://doi.org/10.38140/ijer-2024.vol6.s1.06</a>
- Popenici, S. (2022). Artificial intelligence and learning futures. https://doi.org/10.4324/9781003266563
- Saeed, M. M. A., Saeed, R. A., & Ahmed, Z. E. (2024). Data security and privacy in the age of AI and digital twins. In Advances in Business Information Systems and Analytics book series (pp. 99–124). <a href="https://doi.org/10.4018/979-8-3693-1818-8.ch008">https://doi.org/10.4018/979-8-3693-1818-8.ch008</a>
- Talan, T., & Kalinkara, Y. (2023). The Role of Artificial Intelligence in Higher Education: CHATGPT Assessment for Anatomy course. Uluslararası Yönetim Bilişim Sistemleri Ve Bilgisayar Bilimleri Dergisi, 7(1),33-40. https://doi.org/10.33461/uybisbbd.12447 77
- Williamson, B., & Eynon, R. (2020). Historical threads, missing links, and future directions in AI in education. Learning, Media and Technology, 45(3), 223-235.
- Wren, J. (2024). AI and Research: Methods and Best Practices for Conducting Research Using AI. The Pinnacle a Journal by

Scholar-Practitioners, 2(3). https://doi.org/10.61643/c60097

- Zahra, W., & Rautela, G. (2024). Revolutionizing Learning Landscapes: Unleashing the potential of AI in the realm of academic research. In BENTHAM SCIENCE PUBLISHERS eBooks (pp. 242–264). https://doi.org/10.2174/9789815305180 124010014
- Zawacki-Richter, O., Marín, V. I., Bond, M., & Gouverneur, F. (2019). Systematic review of research on artificial intelligence applications in higher education where are the educators? International Journal of Educational Technology in Higher Education, 16(1). https://doi.org/10.1186/s41239-019-0171-0

